

## PRESS RELEASE

*The Alterdesk messenger has been integrated with the medical database of Code24*

### **Secure Communication about Patient Records**

**Alkmaar, the Netherlands, 8th of September 2015: Secure communication about and with patients (straight from the patient file) is now possible through the integration of the Alterdesk messenger with Base24, the medical database of Code24. Thanks to the real-time availability of, for example, conversations between healthcare providers or between care providers and their patients, all involved stakeholders are well informed at all times.**

Code24 is a supplier of standardized, vendor-independent solutions for the healthcare organizations and Alterdesk offers a messenger application for streamlining professional communication processes. By integrating the Alterdesk messenger into the medical database of Code24, healthcare professionals are able to communicate easily and securely about patient information. This solution is compliant with security regulations set by the industry (ISO27001, NEN7510 and HIPAA).

#### **Fully informed, minute by minute**

The integration with the Alterdesk messenger offers a broad range of advantages for healthcare professionals: patient conversations are directly available in the linked Electronic Patient Record. Also, notifications of important events can be sent straight from the medical database of Code24 to the Alterdesk messenger. This way healthcare professionals and patients are always well informed. An extra benefit is that there is no need for double data entry, which decreases the risk of human error.

#### **Patient records are always up to date**

Alterdesk founder Niels Greidanus knows the healthcare industry well. "The integration has been realized in order to provide better support for healthcare professionals", he says. "They must be able to communicate securely about patient information, no matter where they are. The Alterdesk messenger has offered the possibility to exchange messages in a secure environment for a while now – this integration with the medical database of Code24 enables us to go even further: we ensure that conversations are directly stored in the corresponding patient records."

#### **No matter where you are**

The Alterdesk messenger is also available for smartphones, tablets and wearables. This greatly improves the user experience. Healthcare professionals who don't spend their days behind a desk are now able to share patient information wherever they are. This has a great effect on the efficiency of communication processes and that is great news for both the patient and the healthcare industry as a whole.

The Alterdesk messenger can also be integrated with other software solutions without any trouble.

##### End of press release #####

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